

Privacy Policy

In regards to mobile app and related mobiles services

Effective date : October 17th, 2021

Introduction

Our privacy policy (the "Privacy Policy") describes the information we collect, how we use and share it, how to manage your privacy controls, and your rights in connection with our applications and related mobile services (collectively, the "Services"). Please also read the Terms of Use, which sets forth the terms and conditions governing the Services.

The headquarters of Terre des Hommes Suisse ("TdH Suisse") is located at Chemin du Pré-Picot 3, 1223 Cologny-Geneva, Switzerland, and our Services have been developed by Digitalicious Sàrl, located at Chemin des Râches 9, 1965 Savièse, Switzerland and GiveXpert / CarisInfo, located at Avenue Ernest-Hentsch 11, 1207 Geneva, Switzerland.

If you reside in the European Economic Area ("EEA"), TdH Suisse is the data controller of your personal data for the purposes of the EEA Data Protection Act.

Unless otherwise specified, this Privacy Policy does not apply to the products or services of third parties or to the practices of organizations or companies that we do not own or control, including other organizations or companies with which you may interact on or through the Services.

Information collected

We collect information about you ("Personal Data"), including information that directly or indirectly identifies you, if you or your other members choose to share it with TdH Suisse. We receive information in a variety of ways, including when you track, complete or upload activities using the Services. We also collect information about how you use the Services. You also have several opportunities to share information about you, your friends and your activities with us. For example:

Information about your account, profile, activity and usage

We collect basic account information such as your name, date of birth, gender, email address, phone number, language preference, username and password, or other information that may be used to identify or contact you in connection with accessing and using our Services.

Information about your profile, activities and usage is collected when you choose to upload a photo, activity (including date, time and geolocation information), post or join a challenge or event, or otherwise use the Services.

Geolocation information

We collect and process geolocation information when you register and use the Services. We do not track your device's location when you are not using TdH Suisse, however, in order to provide essential Services, we must track your device's location when you are using TdH Suisse. If you wish to stop tracking your device's location, you can do so at any time by changing your device settings.

Shared content

We collect information from the photos, posts, comments, and other content you share on the Services, including when you participate in challenges and events.

Donation forms and financial transactions

No financial transactions are made through our Services.

Emails sent to sponsors contain a link to a donation form attached to the participant's page. The tool to create this donation form is provided by our provider GiveXpert / CarisInfo, located at Avenue Ernest-Hentsch 11, 1207 Geneva, Switzerland. Payments are made via the Payzen payment management solution, provided by GiveXpert.

GiveXpert certifies that it is compliant with European RGPD standards.

For more information, visit <https://www.givexpert.com/>.

Cookies

In order to improve the use and functionality of the Services, we use cookies or other information that may automatically record Personal Information. We also use cookies to measure traffic and usage of the Services and their features.

If you do not wish to have cookies stored on your electronic device, you must set your Internet browser or electronic device to refuse cookies before using the Services. If you do not do so, you consent to the collection and processing of the data collected. Use of the Services or some of its features may be impaired or not function at all.

Other information

We may collect information about you through third parties, for example, when we collect your feedback in surveys.

We may also collect information about you from other members, for example, when they sponsor or support you.

Use of information

We use the collected data transmitted to us for the purposes stated at the time of their collection, in particular for the realization of our activities and our mission. In particular, we use this data for the dissemination of targeted information about our activities, our financial support, including support for our projects and actions, for analysis, as well as for the subscription to TdH Suisse news by electronic means.

Specifically, we use the information we collect and receive as described below.

For the provision of the Services

We use the information we collect and receive in the course of providing the Services, including to provide you with the ability to do the following, among other things:

- Record your activities and performance.
- Update your progress.
- Share your Walks or any other event you have done. For example, to ask for support.

Subject to your privacy controls, your information, including elements of your profile, username, photos and videos, activities, relatives or sponsors will be shared on TdH Suisse

to enable you to participate in the Services, for example to post your participation in a challenge or event.

To personalize your experience

We use the information we collect about you, your sponsors and your activities to personalize your experience. For example, we may suggest challenges or events that you might be interested in, or new features to try.

To protect you and the Services

We use the information we collect to protect our members, enforce our Terms of Service and promote safety. For example, we locate and remove content that violates our Terms, such as hate speech or spam, and we suspend or terminate accounts that share such content.

To improve our Services

We also use the information we collect to help us analyze, develop and improve our Services.

To communicate with you

We use the information we collect to assist you in responding to your requests and comments. We may also use the information we collect to promote the Services, activities and events on TdH Suisse. This includes push communications, if you have not indicated that you do not wish to receive such messages and notifications.

Sharing information

We also share personal information, in accordance with your preferences, to the extent necessary to manage our mission and provide the Services and when legally required, as described below.

Service providers

We do not share your Personal Information with any third parties, except for our partners and/or contractors who provide services to TdH Suisse to support, enhance, promote and secure the Services, process and manage donations or for other humanitarian purposes. These service providers only have access to the information necessary to perform these limited functions on our behalf and have an obligation to protect and secure your information.

Data Anonymization

We may share certain data, anonymized, with certain sponsors and at their request: number of participants in a challenge, challenge, or any other event and breakdown by gender, age, or location in particular.

Information available

When you join the TdH Suisse community, your profile and activities are private. However, some of the content you share may be visible. For example, your photos, videos and activities can be viewed by other TdH Suisse members.

Sharing of activities

We share your information with other TdH Suisse members and the general public in accordance with your privacy controls. You may also share your activities with your contacts via email or in social media applications such as Facebook, Instagram and Twitter. If you link your TdH Suisse account to other social networks and share your activities, they will be visible on these third-party platforms, including your location information. You should exercise caution when sharing information via third parties and should carefully review the privacy practices of these third parties.

Third party sites

The Services may contain links or references to third-party websites. This Privacy Policy does not apply to those other third-party websites or to the practices of other companies or individuals that TdH Suisse does not control. You should inform yourself about and review the privacy policies of the third-party websites you visit, which govern the collection and use of your Personal Information when you visit them.

Affiliates of our organization

We may share your information with affiliated organizations under common control with us, which are bound by the terms of this Privacy Policy with respect to your information. If TdH Suisse is involved in a merger, reorganization, dissolution or other similar transaction, we may share or transfer your information as part of that transaction.

Legal requirements

We may retain and share your information with third parties, including law enforcement agencies, public or governmental agencies, or individual complainants, inside or outside your country of residence, if we determine that such disclosure is reasonably necessary to comply with the law, including responding to court orders, warrants, subpoenas, or other legal or regulatory process. We may also retain or disclose your information if we determine that it is reasonably necessary or appropriate to prevent a person's death or serious injury, for national security or other matters of public importance, to prevent or detect violations of our Terms of Service or fraud or abuse against TdH Suisse or its members, or to protect our operations or property or other legal rights, including by disclosure to our legal counsel and other consultants and third parties in connection with actual or potential litigation.

Protection of information

We take several steps to protect the collection, transmission and storage of the data we collect. We use reasonable safeguards to ensure the security of your information, depending on its sensitivity

Parameter management

Privacy settings

You can manage your privacy preferences at any time by changing your device settings directly.

Setting up notification and email preferences

You can manage the notifications you choose to receive at any time by changing your device settings directly.

You can choose to receive certain e-mails relating to news from TdH Suisse. You may also unsubscribe by following the instructions provided at the bottom of TdH Suisse emails. Any administrative or service-related email (to confirm a donation or an update to this Privacy Policy or the Terms of Service, etc.) generally does not offer an unsubscribe option, as such email is necessary to provide the Services you have requested.

Updating account information

You may correct, change, or update your profile or account information at any time by editing this information in your account settings. If you need additional help correcting inaccurate information, please contact us at: data@terredeshommesuisse.ch.

Deleting information or account and downloading data

You may delete your account or download your data. If you make a deletion request, we will permanently and irreversibly delete your personal data from our systems, including backups. Once deleted, your data, including your account, activities, and participation in challenges or events cannot be restored. In addition, we may retain information when deletion requests are made to comply with the law and take other actions required by law. Note that content you have shared with others such as photos or videos, or that others have copied, may also remain visible after your account or specific profile information is deleted. Your public profile may be displayed in search engine results until the search engine refreshes its cache.

We also offer you the ability to delete individual activities that you have posted without deleting your account. Once deleted, these activities may remain on our systems until you delete your account.

Access and rectification rights

In accordance with the Swiss Data Protection Act and the European Regulation, you can object to the use of your personal data or request access to your data by contacting us at: data@terredeshommesuisse.ch.

Applicable law and jurisdiction

This Privacy Policy is governed exclusively by Swiss law. The courts of Geneva shall have exclusive jurisdiction over any dispute arising from the interpretation and execution of this Privacy Policy.

Transmission abroad

The majority of the personal data collected is hosted in Switzerland or, in the event that we have an external partner that needs to process your data, within the EEA. By submitting this data to us, you specifically agree to this transfer.

Conservation

Your data is kept for the time strictly necessary to achieve the above-mentioned purposes and in accordance with the relevant legal recommendations.

Privacy Policy Changes

We reserve the right to update this Privacy Policy at any time and for any reason at our sole discretion. We will notify you of any material changes to the Terms, a service or any other feature of the Services. By continuing to access or use the Services after we have notified you of a change, you agree to be bound by the modified Privacy Policy. If you do not agree to the modified terms, your sole remedy is to discontinue using the Services. The Privacy Policy in effect at the time of collection and use of the data will govern.

Support and questions

If you have any questions or comments about this Privacy Policy, please contact us at data@terredeshommesuisse.ch or by mail at the address below:

Terre des Hommes Suisse
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Switzerland